

## By Doce

Identified opportunity for improvement with the number of severe morbidities among women due to severe hypertension (HTN).

Reason for Project:

## **Business Case:**

Comply with TJC regulatory requirements related to maternal severe HTN.

# Physician Sponsor:

Dr. Hogenson, MD

# Project Lead:

Dianna Kristeller, CNMW

## Team Members:

Adrianne Pennington, RN
Sarah Rowenhorst, RN
Alysen Montegue, RN
Dr. K. Wappett, MD
Ellie Richter, RN
Heikki Acord

# Maternal Hypertension

# As members of the 2020 Alaska Perinatal Quality Collaborative

#### AIM STATEMENT

By December 2020, to reduce the rate of severe morbidities in women with eclampsia, preeclampsia, or preeclampsia superimposed on preexisting HTN by 20%.

#### **OUTCOME MEASURES**

- Implementation of standard processes for optimal care of severe maternal HTN in pregnancy.
- Screening and early diagnosis of severe maternal HTN in pregnancy.
- Care management for every pregnant or postpartum woman with new onset severe hypertension.
- Foster a culture of safety and improvement for care of women with new onset severe HTN.

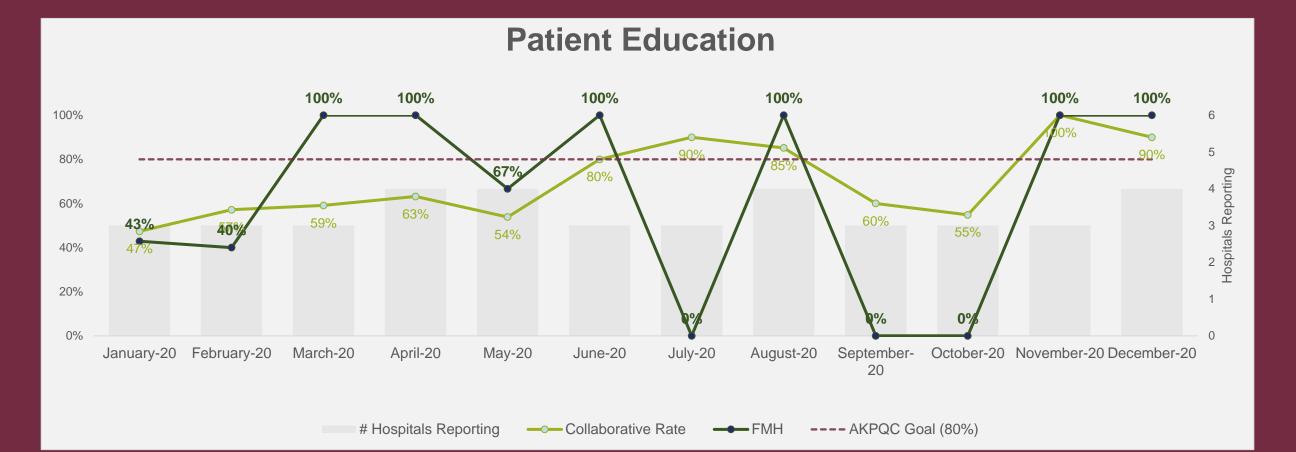
#### **PROCESS MEASURES**

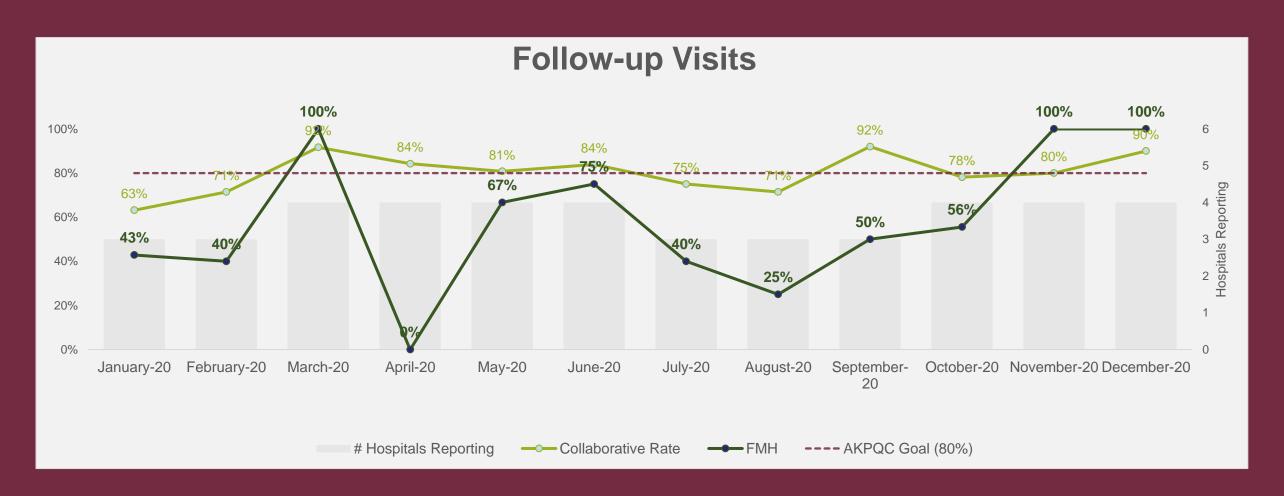
- Develop & implement standard order sets and HTN processes into EHR.
- Ensure rapid access to medications used for severe HTN
- Develop & implement system plan for escalation, consultation, and maternal transport
- Standardize blood pressure protocol for all pregnant and postpartum women
- Implement standardized inpatient and outpatient education for patients and their families
- Implement protocols for timely treatment of HTN (within 60 minutes)
- Establish a process to perform reviews on all severe HTN cases including discussion at system-level meetings

### **LESSONS LEARNED**

- Statewide collaborative format provides beneficial perspectives, resources, and tools from other regional facilities
- Data comparison with other regional facilities provides benchmarking beneficial for project status awareness
- Highly engaged team lead promotes project excitement & progress
- Covid pandemic altered team member roles, project capacity, and delayed project progress
- Team member transitions required review of goals, measures, and action items. This, in turn, lead to restructuring of project priorities
- Competing projects reduces resource availability and progress
- Results of data varied depending on different auditors and methods used







#### **NEXT STEPS**

- Educate appropriate staff and providers on recognition and diagnosis of severe HTN upon orientation, and at least every other year
- Develop and implement post HTN event debrief process
- Develop resources and protocols to support patients, families, staff through major complications
- Implement patient follow-up protocols
- Perform regular simulation drills of severe HTN

#### TIMELINE

Tactic/Action Item	Timeline	Progress Status
Completed Development of Data Mining Form	1/24/20	
Began Basline Data Collection & Analysis	1/24/20	Done on monthly basis (3rd & 4th Quarter of 2019 data collection completed)
Began Submitting Monthly Data to AIM	2/18/20	Done on monthly basis (began as manual collection until 4/7/20)
Began Development of Education	2/18/20	Anticipated start date 3/1/20 & completion goal of 10/30/20. TJC deadline 1/1/21
Implemented ED Provider Education	2/14/20	Dr. Hogenson presented at ED Provider meeting
Completed Build of Final Data Analysis Report	1/24/20 - 4/7/20	Generates monthly qualifying patient data
COVID Hold	4/10/20 - 5/18/20	COVID impact on organization creates need to cancel meetings & delays project work
TJC Regulation Deadline Changed	4/10/20 - 5/18/21	TJC extends regulatory deadline from 7/1/20 to 1/1/21
Post-COVID Regroup	5/18/20	Facilitators & Data Lead established Project schedule developed
Completed Development of Education Determined Project will be SOP Discussed EMR & Education Build Options	6/1/20	OB education content complete. Determined project will be SOP (rather than CPG or Policy)
Team Lead Transitions Roles within Organization	6/29/20	Transitioned from Provider role to WIS Educator role. Unknown impact on project.
Presented Data Mining Process to AKPQC	7/16/20	
Implemented SOP	8/17/20	Dr. Wappett implemented SOP
TJC Education Deadline Changed	10/1/20	October: TJC Perspectus announced education deadline moved to 1/1/22
Transferred Project Lead Role	10/15/20	Project lead role transitioned from Educator to WIS Director
Modified Direction/Goals of Project	11/2/20	Determined only TJC requirements will be addressed at this time.  AKPQC items are "nice to haves" and will be addressed 1/1/21.  Current documention & orders are adequate. Remaining To-Do's:  *Update SOP w/debrief criteria *Address Inpatient education  Postponed for later date: *Create debrief form *Implement debrief process
Updated SOP w/Debrief Criteria	11/6/20 - 12/4/20	Debrief criteria added to SOP by Dr. Wappett
Project Wrap-up	2/22/21	
Implemented RN Education for Inpatient EDU	3/1/21	To satisfy inpatient patient education for PBWS
Planned Implementation of Inpatient EDU	4/1/21	PBWS education will be added to d/c instructions as well as while inpatient
Planned Project Presentation at AKPQC Summit	4/15 & 4/16 2021	

Complete

Ongoing

FYI